

## **Privacy Policy**

At CBH INSURANCE, we are committed to protecting your privacy as a visitor to this website and as our customer. To our visitors and to our customers, we offer this pledge:

CBH INSURANCE is the owner of the information, which is collected on this website. We will not sell, disseminate, disclose, trade, transmit, transfer, share, lease or rent any personally identifiable information to any third party not specifically authorized by you to receive your information except as we have disclosed to you in this Privacy Policy.

### **Information Collection**

We will ask you to provide your personal information to us when you enroll for coverage and when you purchase an insurance policy from us. We will also ask you to provide your personal information to us when you send email to us from this website. When you enroll for an insurance policy at CBH INSURANCE, we will ask you to provide your name, home address, mailing address, telephone number and email address. This information will be provided to the insurance company when you purchase an insurance policy so they can establish you as a policyholder. We will maintain a record of your information at the offices of CBH INSURANCE so we can provide you with policyholder service. The employees of CBH INSURANCE are each required to sign and acknowledge a Confidentiality And Nondisclosure Agreement. Each employee has been instructed on maintaining the privacy of each customer and the importance of protecting the customer's personal information.

When you purchase an insurance policy from CBH INSURANCE, you will pay the premiums with your credit card or personal check. If you use your credit card to pay the premium, your credit card information is deleted from our records after your purchase has been authorized. A transaction number will be provided to you on your Binder Of Insurance. You may use this transaction number as a reference to the credit card purchase. We do not keep a record of your credit card information. If you pay the premium using your personal check, we will keep a copy of your check in your file.

When you send us email from this website, you will provide us with certain personally identifiable information including your email address.

### **Cookies**

A cookie is a piece of data that is stored on a visitor's hard drive while they are visiting this website. We may utilize a short-lived form of cookie when you visit this site. At CBH INSURANCE, a cookie is only used to identify one unique visitor from another visitor during a particular session. A session is the period of active site-use while that unique visitor is linked to our server. We may use cookie technology during a session as a tool to carry forward your input information during the enrollment process. This enables the visitor to input their information once and have the information appear later during the enrollment process. No personally identifiable information is stored on the cookie. The cookie expires and is deleted from the visitor's computer as soon as they close their browser or if they are not actively browsing our website for more than 20 minutes. Should a previous visitor to our website return for a new session, they will be issued a new cookie and in no way will they be recognized as a visitor from a previous visit or session.

### **Third–Party Links**

This website may contain links to third–party websites that are not controlled by CBH INSURANCE. These third–party links are made available to you as a convenience and you agree to use these links at your own risk. Please be aware that CBH INSURANCE is not responsible for the content of third–party websites linked to CBH INSURANCE nor are we responsible for the privacy policy or practices of third–party websites linked to CBH INSURANCE. Our Privacy Policy only applies to information we collect from you while you are at and while you are actively in a session with CBH INSURANCE. If you should link to a third– party website from CBH INSURANCE, we strongly encourage you to review and become familiar with that website's privacy policy.

### **Changes In Our Privacy Policy**

We reserve the right to change this Privacy Policy without providing you with advance notice of our intent to make the changes.

If you have any questions about our privacy policy, please feel free to contact us at:

CBH Insurance Agency, Inc  
108 E. Hospital St.  
Nacogdoches, TX 75961  
Phone 936.564.1735  
Fax 936.564.6759